



Licensing and Gambling Acts Sub-Committee

Date: Thursday, 25 September 2025
Time: 10.00 am
Venue: Meeting Room 1, County Hall, Dorchester, DT1 1XJ

Members (Quorum: 3)

Craig Monks, David Shortell and Kate Wheller

Chief Executive: Catherine Howe, County Hall, Dorchester, Dorset DT1 1XJ

For more information about this agenda please contact Democratic Services
Meeting Contact 01305 224877 john.miles@dorsetcouncil.gov.uk

Members of the public are welcome to attend this meeting, apart from any items listed in the exempt part of this agenda. If you would like to attend this meeting and have any specific requirements please contact the Democratic Services Officer named above.

For easy access to all the council's committee agendas and minutes download the free public app called Modern.Gov for use on any iPad, Android, and Windows tablet. Once downloaded select Dorset Council.

Agenda

Item	Pages
9. SUPPLEMENTARY INFORMATION FOR PAPA JOHNS	3 - 6

This page is intentionally left blank



Fw: Papa Johns unit 2 Charlestown Local Centre396 Chickerell Road NEW PREMISES LICENSE

From: [REDACTED]
Sent: 15 September 2025 15:41
To: Licensing [REDACTED]
Subject: Re: Papa Johns unit 2 Charlestown Local Centre396 Chickerell Road NEW PREMISES LICENSE

Dear Kathryn

Thank you for the quick response to my concerns regarding the extension of the opening and operating times of the premises. I strongly object to the license being extended.

Considering item 3, SMELL (Odour). You have said quote 'the smell is not part of the four licensing objectives'. May I say that you are wrong. In accordance with the Licensing act 2003, it comes under Prevention of Public nuisance (an objective), in this case a statutory nuisance which states 'unreasonably and substantially interferes with the use or enjoyment of a HOME or other premises'. This also comes in conjunction with the Environmental Protection Act 1990, 'failure to manage odours emanating from the premises can be a breach of license', which you have already stated. The effluent and odour coming from the premises filtration system is very unpleasant and makes one suffer nausea, especially during the summer months. A slight breeze soon concentrates the odour coming from the premises, preventing my wife from putting the washing out and also having the full leisurely use of our outside patio. It is not nice during the summer months, having to close our doors and windows to prevent the odours permeating our home.

In 2016 during the planning phase, I brought my concern of odours to the planning committee. I was assured at the time, that the filtration system would be substantial and alleviate this problem. That was in 2016. I can assure you that the filtration system is inadequate and not fit for purpose. It states under planning and environmental for food production, 'the discharge should be 1 metre above the highest point of the licensed premises or OTHER NEARBY BUILDINGS'. This is not the case. The residential buildings are only one metre away from the rear of Pappa Johns and tower above the discharge filtration pipe. To abide by the recommendation, the filtration pipe would have to be 20 metres taller, hence the unpleasant odours.

The premises are open from 11am to 11pm seven days a week, which is ample considering that other adjacent food outlets close at 9pm and 11 pm. I do not want the premises to provide me with another four hours of unpleasant smells, further spoiling the enjoyment of my home.

Concerning noise. I agree in what the proprietor is trying to say and imply, solely to get is extended license. He has not stated how he is going to prevent noise at 3 am, when he and his staff have to open the back doors, clean the premises, get rid of rubbish, banging and closing bin lids for rubbish disposal and preparing for the next hours work. It is easy to intend to do one thing, but in reality, difficult to achieve in another.

I do hope you take my concerns in to consideration. I do know the residents and neighbours agree with me, but I can only speak for myself. Only, if necessary, I will attend a sub licensing meeting. I find speaking in front of other people at formal meetings very daunting and I would become tongue tied and embarrassed.

I do hope you understand what I am implying, and that I should have some enjoyment of my home.

Kindest regards

Ernie Walker

From: Licensing [REDACTED]

Sent: 12 September 2025 11:56

To: [REDACTED]

Subject: Re: Papa Johns unit 2 Charlestown Local Centre 396 Chickerell Road NEW PREMISES LICENSE

Dear [REDACTED] following your representation to the new premises licence for late night refreshment for Papa Johns, Chickerell Road, I forwarded your comments to the applicant with your concerns, and they have responded as follows:

1. *Noise after 23:00 - We will make sure there is no noise after 23:00 to any of our neighbours by doing the following: Windows are double glazed, and no music allowed. This will mean no music played in the store and also drivers will be notified they are not allowed to play music in their cars. The front door will always remain shut and we will only open when going for a delivery or giving a customer their pizza. The oven and extraction are the latest technology that makes minimum noise and is serviced every 6 months which we have certificates for. We will put signs in front and around the store to make sure the customers keep the noise down for the neighbours and also staff are trained to tell the customers to leave quietly. We will also train and inform our delivery staff to leave the store quietly when going for a delivery.*
2. *Store Deliveries - We receive 3 store food deliveries every fortnight from Papa Johns directly. They always come at the same time as they are on a schedule and by opening later this will not change the delivery times or schedule so this point is irrelevant.*
3. *Smell - As you have already mentioned to the objection party, the smell is not part of the four licensing objectives however we have our extraction serviced every 6 months and dispose of our waste correctly with the 3 bins behind the store. The extraction has very little smell due to the regular services and also the bins are closed at all times and collected regularly so there is no chance of food smell.*
4. *Adequate Parking For Customers - This will not be a issue and no customer will park in the objection parties parking as the Co-op closes at 11pm everyday and the Fish & Chip shop closes at 9pm everyday. Therefore the entire car park will be empty and our customers will have plenty of parking spaces. Also 95% of our business is delivery and only 5% collection so the number of collection orders we receive is very minimal.*

The comment regarding the limited parking in the area cannot be taken into consideration as it does not relate to any of the four licensing objectives (Prevention of crime and disorder; Public Safety, Prevention of public nuisance; Protection of children from harm).

I am required under the Licensing Act to ask if the above points have, or have not, alleviated your concerns and if you are now satisfied with the application. Due to the time constraints surrounding an application I would be grateful if you could please let me know by **19 September 2025** whether or not you wish to have your representation withdrawn.

If you wish to continue with your representation, I arranged for a Licensing Sub Committee hearing to take place on 25 September 2025 at 10.00, at Dorset Council Offices, County Hall, Dorchester, DT1 1XJ, a formal invite has been emailed out to you.

I would also like to inform you that any premises that holds a licence under the Licensing Act 2003, can be subject to a review at any time if an establishment fails to satisfy one or all of the four licensing objectives. (The prevention of crime and disorder, public safety, prevention of public nuisance and the protection of children from harm). A review would be heard at a Licensing Sub Committee where **Page 4** conditions or restrictions may be added to the licence to resolve outstanding issues.

Please do not hesitate to contact me if you have any additional queries or would like to discuss the matter further.

Many thanks

Kathryn Miller
Senior Licensing Officer
Public Health & Prevention
Dorset Council



[dorsetcouncil.gov.uk](https://www.dorsetcouncil.gov.uk)

Lines are open:

Mon – Friday - 9am-12pm



From: [REDACTED]
Sent: 26 August 2025 10:58
To: Licensing [REDACTED]
Subject: Papa Johns unit 2 Charlestown Local Centre 396 Chickerell Road NEW PREMISES LICENSE

You don't often get email from [REDACTED] [Learn why this is important](#)
To whom it concerns

I most strongly OPPOSE the requested extension of the opening hours in respect to the above premises. In October 2016, I opposed the building of the centre, especially with regards to Papa Johns due to my quality of life, leisure, the local environment and the effect on my property. I voiced my concerns on the smell, noise and my driveway being used as a car park.

The planning was passed on the basis that the premises would:

1. Be open till 23.00, hence removing noise.
2. Store deliveries would be at a certain reasonable time.
3. Smell would be alleviated by a substantial filtration system.
4. There would be adequate parking for all customers.

Non of these have concerns have been reasonably fulfilled.

1. Extending the hours will disturb our rest and sleep, particularly during the summer when our windows are open. Infact, it will only encourage more noise and unsociable gatherings. There will be more vehicle noise, already we get loud exhaust noise from customers. More noise in making their deliveries. There is no reasonable reason for extending the opening hours. When the premises are closed at 03.00, the clearing up of the premises, the getting rid of unwanted food etc the shouting and talking of staff, will create more noise at the back of the premises. The staff go outside the property at the back during their quick breaks. The nearest residential property is just two meters from the back of Pappa Johns. This is not an industrial unit, it is a food outlet.

2. The smell of baking pizza will permeate our rooms for longer. The filtration system of the premises has never been adequate and the winds often blow the strong smells in to my property. Already, we have to judge when to put our washing out due to the stench from Pappa Johns.
3. When the car park to the centre and the food outlets are full, customers park on my drive. I have to go and tell these customers that they are parked on my drive way, often in return getting a lot of verbal abuse. My driveway does have NO PARKING signs which are totally ignored. I have even had the delivery lorries parked on my driveway and unloading. I have looked at the law for parking on a private driveway and there is nothing within the law that I do. Have you got any suggestions? Particularly when the planning department has caused the problem by previously passing planning permission.

Please, this time, can you do the right thing and take into consideration my concerns and give me some quality of life. I speak for my self but I am 100% certain that my close neighbours are concerned.

I believe that the requested extension of hours have not been insufficiently promulgated. There is only one planning notification adhered to the premises window. I assume this has been done so that only customers that frequent Pappa are notified. I found out accidentally, by a friend on social media.

Kind regards

[REDACTED]

This e-mail and any files transmitted with it are intended solely for the use of the individual or entity to whom they are addressed. It may contain unclassified but sensitive or protectively marked material and should be handled accordingly. Unless you are the named addressee (or authorised to receive it for the addressee) you may not copy or use it, or disclose it to anyone else. If you have received this transmission in error please notify the sender immediately. All traffic may be subject to recording and/or monitoring in accordance with relevant legislation. Any views expressed in this message are those of the individual sender, except where the sender specifies and with authority, states them to be the views of Dorset Council. Dorset Council does not accept service of documents by fax or other electronic means. Virus checking: Whilst all reasonable steps have been taken to ensure that this electronic communication and its attachments whether encoded, encrypted or otherwise supplied are free from computer viruses, Dorset Council accepts no liability in respect of any loss, cost, damage or expense suffered as a result of accessing this message or any of its attachments. For information on how Dorset Council processes your information, please see www.dorsetcouncil.gov.uk/data-protection